

## Starting a New Business – How it Feels at First

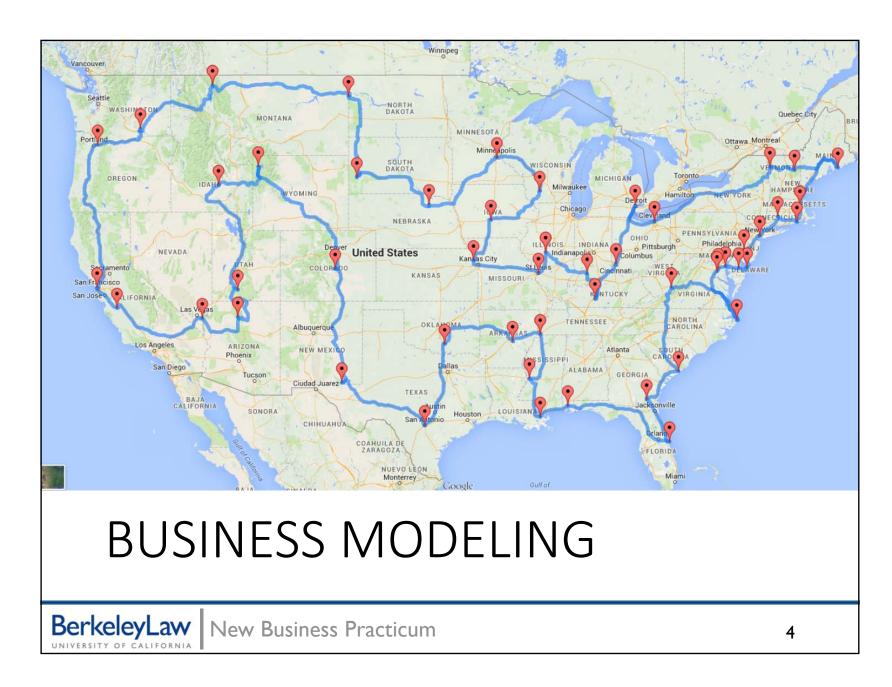


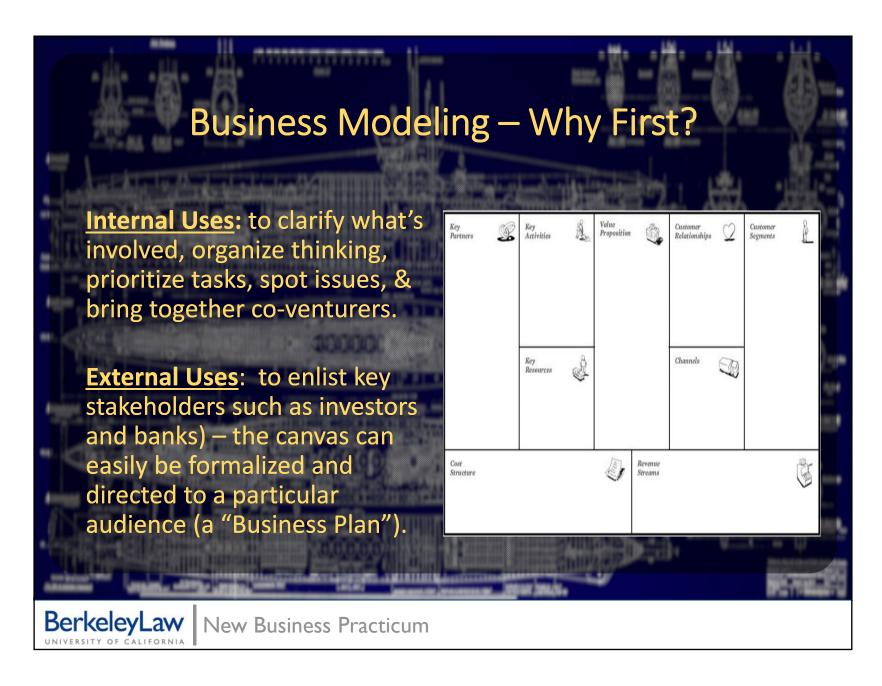
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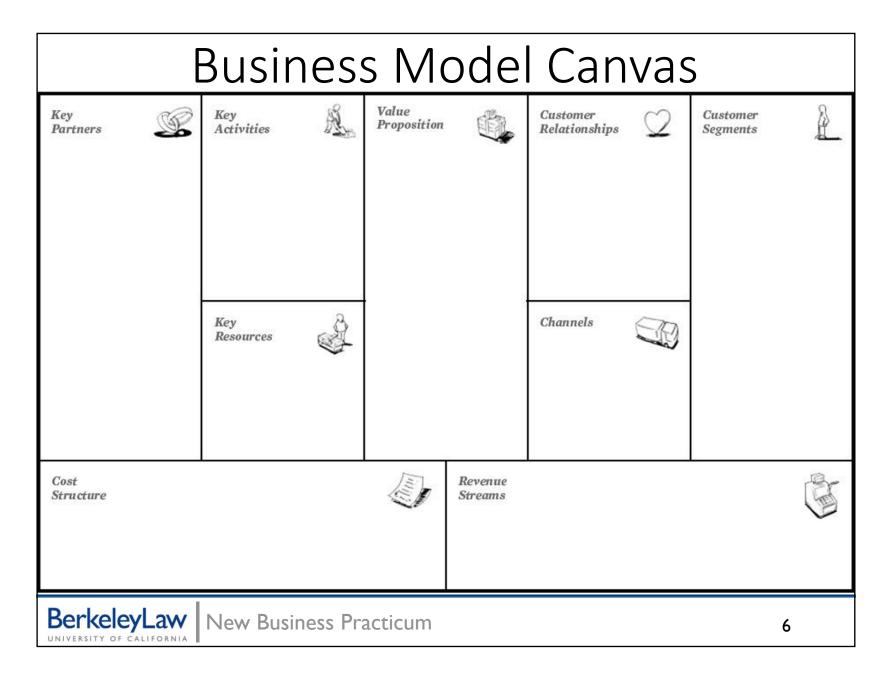
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UNIVERSITY OF CALIFORNIA









#### The Business Model Canvas **SOUTHWEST AIRLINES** Key Partners Key Activities Value Proposition Customer Relationships Customer Segments • Fly and Maintain Fleet Web: automated • Travelers on a Budget Cheap Airports as Cheap Flights "Hubs" of Planes searches; Impersonal No Frills Car Rental Companies • Book Flights; Process • Counter and in-Flight: Friendly, can-do **Payments** Hotels • Hire and train Staff attitude Insurance • Market Web Search Engines -(e.g., Kayak, Expedia) Key Resources Channels • Single Aircraft Model Call Centers (e.g., 737's) Web In-person (Counter & **Branding** Large Inventory of In-flight) Aircraft Model Parts Maintenance staff knowledgeable about Aircraft Model Enthusiastic, Friendly customer-facing staff Revenue Streams Cost Structure Purchase Planes and Equipment Airline Tickets • Fees for Extra Services: e.g., Early Loading, Meals Maintenance Labor Costs/Staff Training Costs Airport Fees Call Centers Insurance Marketing Costs Source: www.businessmodelgeneration.com 7



# **ENTITY FORMATION**



# Choosing an Entity

### **The Options**

- Sole Proprietorship
- Partnership (several kinds)
- Corporation (several kinds)
- Limited Liability Company (LLC)

### >> CAREFUL-!!

# <u>Presumptions</u> if NO CHOICE is made:

- If Single/Married Couple: Sole Proprietorship
- **If 2+ People:** Partnership

>> Neither are "limited liability" entities



## How to Choose an Entity

### **IMPORTANT QUESTIONS:**

- Governance: Who should make decisions for my husiness?
- Tax: How should the business's income be taxed?
- Liability: Do I need a legal liability backstop to protect myself?
- Capital: Do I need a vessel for capital providers to pay into?

## **NOT** Important:

- What's Fasiest to Form?
- What are Lowest Filing Fees?
- What's the Least Amount of Paperwork?



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## How to Choose an Entity

### **IMPORTANT QUESTIONS:**

- Ask Yourself:
- Governance: Who should ---> Will decisions by shared with make decisions for my business?
- Tax: How should the business's income be taxed?
- Liability: Do I need a legal liability backstop to protect myself?
- Capital: Do I need a vessel for capital providers to pay into?

- others? Do I want a formal structure (i.e., a Board)?
- ---> Should the entity pay tax, or only report the income "passed through" to the owners?
- ---> Should I separate myself from the business's obligations, by paying \$800 CA Franchise Tax?
- ---> Will the business be seeking venture capital in the next couple years?



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## The Most Common Entities

Corporation (for-p/non-p)	LLC	Sole Prop/Partnership
<ul> <li>Governance:</li> <li>Board makes decisions</li> <li>Tax:</li> <li>For-p C-Corp: Entity level taxation &amp; CA franchise tax: \$800/year min.; owners pay cap gains on any dividends</li> <li>Non-p Corp: No tax (if apply &amp; obtain tax exemption)</li> <li>Liability:</li> <li>Limited liability</li> <li>Capitalization:</li> <li>For-p: Personal funds, Debt &amp; Shareholders' equity</li> <li>Non-p: Debt, Grants, &amp; Donations (NO equity)</li> </ul>	<ul> <li>Governance:</li> <li>Entrepreneur(s) make decisions or appoint a Manager to manage most operations</li> <li>Tax:</li> <li>Pass-through taxation</li> <li>Gross Receipts Tax (if &gt; \$250K); CA franchise tax: \$800/year min.</li> <li>Active owners pay self-employment tax</li> <li>Limited liability</li> <li>Capitalization:</li> <li>Personal funds, Debt &amp; Members' equity</li> </ul>	<ul> <li>Governance:         <ul> <li>Entrepreneur(s) make decisions; Partnerships can have Limited Partners</li> </ul> </li> <li>Tax:         <ul> <li>Pass-through taxation</li> </ul> </li> <li>Sole-p and active partners pay self-employment tax</li> <li>Liability:         <ul> <li>Personal liability</li> </ul> </li> <li>Capitalization:         <ul> <li>Personal funds &amp; Debt (Partnerships can have Partners' equity)</li> </ul> </li> </ul>
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## New/Less Common Entities –

### Benefit Corp/Social Purpose Corp

### S Corp

# Cooperatives (LLC or Cooperative Corporation)

#### **Governance:**

 Shareholders elect Board, Board makes decisions

#### Tax:

 Entity level taxation & CA franchise tax: \$800/year min.; owners pay cap gains on any dividends

#### **Liability:**

Limited liability

#### **Capitalization:**

 Same as For-p C-Corp, but Shareholders must be okay with dual purpose – profit making + social mission

#### **Governance:**

 Shareholders elect Board, Board makes decisions

#### Tax:

- Pass-through taxation; active owners pay income tax on salaries; owners pay cap gains tax on passive profits
- CA franchise tax: \$800/year min.

### **Liability:**

Limited liability

#### **Capitalization:**

 Same as For-p C-Corp but Shareholders must be humans w/ legal status

#### **Governance:**

 Workers are owners and share decisionmaking

#### Tax:

- Pass-through taxation
- CA franchise tax: \$800/year min.

#### **Liability:**

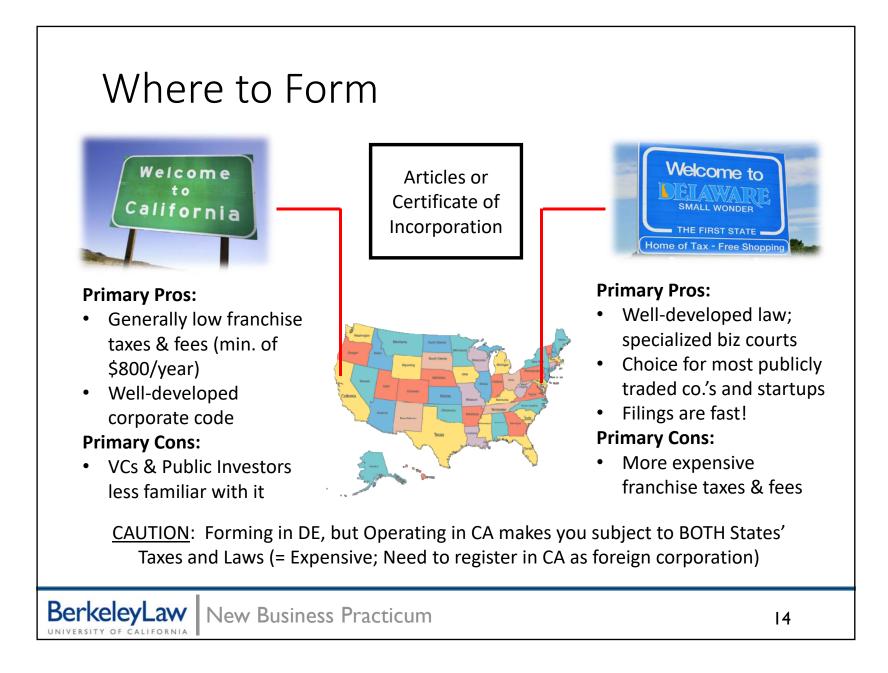
Limited liability

#### **Capitalization:**

 Same as For-p C-Corp, but only very limited passive investment possible



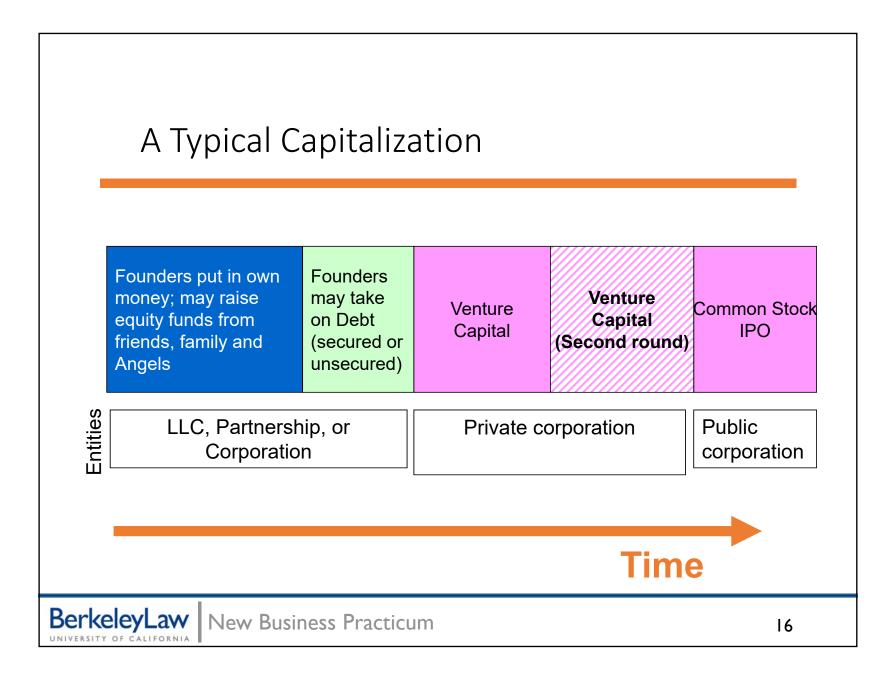
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# CAPITALIZATION





# Raising Equity Capital 57 59 91



Maising Equity Capital		
Traditional Securities	Kickstarter	Crowdfunding
<ul> <li>Highly regulated by Federal SEC and State</li> <li>If use one of the Small Business EXCEPTIONS, possible to have limited sales without much paperwork</li> <li>Generally no advertising</li> <li>Generally can only sell to Insiders and Accredited Investors (= RICH people)</li> </ul>	<ul> <li>Presales of product, to raise money to fund prototypes or initial production</li> <li>These are technically NOT sales of securities</li> <li>Have contractual obligations to follow through to provide product purchased.</li> </ul>	<ul> <li>Federal JOBS Act allows limited sales of securities over the web to non-accredited investors</li> <li>Limits on company re: amount of equity that can be raised per year</li> <li>Limits on % of income and total \$ amount can invest per year</li> <li>Arranged through funding portals, which monitor above limits</li> <li>Usually arranged via convertible notes</li> </ul>
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# OPERATIONAL RELATIONSHIPS



## Most Common Relationships to Know

- <u>CAPITAL PROVIDERS</u> Who help fund the business
- WORKERS Who will work to offer/produce the services or products
- <u>SUPPLIERS</u> Who will provide other essentials needed to operate the business
- <u>CONSUMERS</u> Who will receive the services/products

Focus on **how to LEGALLY set up each relationship** 

### Need to know what is:

- Government-Required
- Minimally Necessary
- Optimal/Optional



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## Workers: The 3 Buckets

### **Employees** (PRESUMPTION: ALL Workers are Employees)

- Highly regulated, 17+ federal/state requirements
- California = At Will State
- Best to use Payroll Service to manage the requirements

### Independent Contractors (IC) -- New "ABC Test":

- A. Can't control the IC much pay by the PROJECT, not via salary; usually can't set hours or use for key positions (e.g. CEOs)
- B. Can't be used to provide regular or continuous services of the business
- C. IC needs to have own business and be able to work for others

NOTE: > Big penalties for misclassification

> Need to arrange in written contract, address IP & Liability Issues

### **Volunteers/Interns:**

Non-profits = OK, For-profits = Highly Regulated (need educ. purpose)







# MANAGE RISKS



## What are Reasonable Steps to Manage Risks?

- Form a Limited Liability Business Entity (Corporation or LLC)
- Purchase Insurance (use a broker)
- Control Your Agents (e.g., employees, volunteers)
  - screen
  - hire
  - train
  - supervise carefully

- Indemnify Your Agents (e.g., employees, board, volunteers)
- Use Contracts to Share/Limit Liability with Others
- Choose your Activities Carefully
- Avoid Risky Activities if Possible
- >> Note: All of the above efforts = helps the leadership meet FIDUCIARY DUTIES
  - \* Duty of Care
  - \* Duty of Loyalty



## Intellectual Property –Legal Protections



#### **Trade Secrets**

- To protect a company's **secret information** regarding products or services
- Requires reasonable steps to protect secrecy, (e.g., use NDAs, lock-up, pass protection)
- No formal filing required to obtain State law protection

#### **Patents**

- To protect a product or process with unique design or utility
- Patents are **public documents** that expire after 20 years
- Patents must be filed with the USPTO to obtain Federal protection

### Copyrights

- To protect the *content* of creative works (e.g. books, music) from unauthorized copying or use
- Copyright protection attaches automatically to tangible expression of the content
- To enforce copyright in a lawsuit: must file with the **USCO** to obtain Federal protection

### **Trademarks / Service Marks**

- To protect *marketing* aspect of products or services, rather than utility or design
- The main goal is to **protect consumers** from confusion in the marketplace (e.g. Rolex).
- Trademarks must be filed with the **USPTO** to obtain Federal protection

### **IP by Contract**

Agreements can create/restrict IP rights: NDAs, Terms of Use, Creative Commons licenses

\*\*For more information, see our IP PowerPoint\*\*





## Key Questions for Permits & Licenses

- As to my business's activities, would government care:
  - What activities I do? Answer: USUALLY you will have to file for a business license/DBA ("doing business as") form
  - Where I do my activities? Answer: USUALLY there will be zoning restrictions to observe, even with home-based businesses
- Doing regulated activities without approval = major lawsuit risk
- Most regulations will come from state or local government – good search engine to find them:
- >> Check out "CALGOLD" = www.calgold.ca.gov







# QUESTIONS?

For More Information, contact: UCB New Business Practicum

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